



RESILIENT / PROSERIES LUXURY VINYL FLOORING

WELLSRIDGE™ LIMITED WARRANTY

Daltile® warrants Wellsridge Luxury Vinyl Flooring for defects in material and/or workmanship which relate to joint integrity, manufacturing defects, staining, waterproofing, and wear in accordance with the terms of this warranty and during the stated period of the warranty. The “period of the warranty” shall mean the following:

Wellsridge Luxury Vinyl Flooring Limited Warranty Periods

Thickness	Wear Layer	Installation	Residential Warranty	Light Commercial Warranty
6.0 mm	20 Mil	Click w/ Pad Attached	Limited Lifetime	15 Years (Limited)

WARRANTIES

JOINT INTEGRITY

Daltile warrants that during the period of the warranty, the Uniclic® locking system contained in Wellsridge Luxury Vinyl Flooring will not fail.

MANUFACTURING DEFECT

Daltile warrants that during the period of the warranty, Wellsridge Luxury Vinyl Flooring will be free from manufacturing defects.

STAINING

Daltile warrants that during the period of the warranty, Wellsridge Luxury Vinyl Flooring will resist staining. “Stain resistance” is the ability of your Wellsridge floor to resist permanent stains.

PET PROTECTION

Daltile warrants that during the period of the warranty, Wellsridge Luxury Vinyl Flooring will resist scratching and stains from all domestic pets, including vomit, urine, or feces. “Stain resistance” is the ability of your Wellsridge Luxury Vinyl Flooring to resist permanent stains. “Scratch protection” is the ability of your Wellsridge Luxury Vinyl Flooring to resisting scratching from domestic pets.

WEAR RESISTANCE

Daltile warrants that during the period of the warranty, Wellsridge Luxury Vinyl Flooring wear layer will not wear through the design layer.

WATERPROOF

Daltile warrants that during the period of the warranty, Wellsridge Luxury Vinyl Flooring will be 100% waterproof and the structural integrity of the floor will not be significantly diminished by exposure to water.

OBLIGATIONS OF OWNER

Owner must submit notice of all claims under these warranties to the retailer within the specified warranty period. Claims must be submitted in writing.

Wellsridge Luxury Vinyl Flooring is warranted as indicated above in continuous climate controlled interior environments. The following general terms and conditions apply. If you have questions regarding the warranty information, please contact Customer Service, your retailer or Daltile sales representative.

1. These warranties apply to Wellsridge Luxury Vinyl Flooring when installed and maintained in accordance with our most recent installation and maintenance procedures. For the most up-to-date procedures, please visit daltile.com/LVF. The original owner agrees to provide proof of compliance with recommended installation and maintenance procedures when a claim is filed.



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2. These warranties apply only to the original owner and the first installation of the product and are non-transferable. The “original owner” is the person stated as the buyer on the purchase document(s). This warranty applies only to first quality Wellsridge Luxury Vinyl Flooring purchases.

GENERAL TERMS AND EXCLUSIONS

1. DalTile will, at its option, repair or replace product not meeting the above listed warranties. When replacement of the flooring is made, only new material from the current product range at the time of the claim will be supplied by the distributor or retailer. There will be no other form of compensation. Responsibility under this warranty only applies to hidden defects that were not visible before or during the installation of the Wellsridge Luxury Vinyl Floor. Material installed with visible defects is considered accepted.

2. Open joints of 0.01 inches (0.2mm) or less are not considered a defect under the joint integrity warranty. Joints compromised by improper installation, lack of continuous climate control, or obstructions creating pinch points are specifically excluded by this warranty.

3. These warranties do not apply to Wellsridge Luxury Vinyl Flooring that has been subject to abnormal use or conditions or abused in any way. “Abnormal use or conditions” includes but is not limited to damage from plumbing or appliance leaks, storm, or flood; damage from smoke, fire, or other casualty events; damage caused by negligence or improper alterations of the original manufactured product. “Abuse” is any use of the flooring that is unreasonable considering the normal and expected uses of Wellsridge Luxury Vinyl Flooring in a residential or light commercial environment. The feet of furniture must always be covered with appropriate protective material. Chairs, sofas, or furniture with castors must be fitted with soft rubber wheels and placed on an adequate protective mat or be placed in protective castor cups.

4. The waterproof warranty excludes damage to furniture, fixtures, walls, subfloors, moldings, trims, underlayments, radiant heating elements, or anything not related to the Wellsridge Luxury Vinyl Flooring. Also, any damage resulting from mold and mildew growth is not covered under these warranties.

5. For the pet protection warranty to remain in effect, clean any affected area immediately. Any scratching and/or staining resulting from urine, feces, or vomit from anything other than a domestic pet is not covered under this warranty.

6. Walk-off mats must be placed at all exterior entrances to protect Wellsridge Luxury Vinyl Flooring from soil, grit, deicers, asphalt sealers, and other contaminants capable of damaging Wellsridge Luxury Vinyl Flooring. Suitable walk-off mats should contain both soft and firm fibers to facilitate removal of wet or solid contaminants from shoe soles. An extra set of walk-off mats should be available for each entrance so the mats can be replaced and cleaned weekly during routine maintenance, or more often depending upon site and weather conditions.

This routine will prevent walk-off mats from becoming the source of tracked-on contaminants. Walk-off mats should be large enough to allow adequate soil removal.

7. These warranties do not apply to damage from exposure to extreme heat or sunlight exposure, dryness, or stains as a result of chemical or industrial products (other than recommended cleaning products). Windows coverings should be used during periods of intense sunlight to avoid intense heating of flooring product.

8. These warranties exclude damage caused by hydrostatic pressure (water or moisture under the floor that is transmitted to the surface through exerted pressure) or other conditions that result in water or moisture below the floor.



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9. Material must be checked carefully for defects before and during installation and under sufficient lighting. Products with visible defects must not be installed under any circumstances. The retailer must be informed in writing of such defects within 15 days. After this time has elapsed, no further claims will be accepted. Color and gloss issues resulting from material added to an existing installation at a later date and nonwarranty related repairs are excluded from coverage.

10. ALL IMPLIED WARRANTIES WHICH MAY ARISE BY IMPLICATION OF LAW OR APPLICATION OF COURSE OF DEALING OR USAGE OF TRADE—INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS

FOR A PARTICULAR PURPOSE—ARE EXPRESSLY EXCLUDED. NO WARRANTIES, EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE, EXTEND BEYOND THOSE EXPRESSLY SET FORTH IN THIS WARRANTY BROCHURE, AND ALL SUCH WARRANTIES ARE EXPRESSLY DISCLAIMED.

By implied warranties DalTile means warranties that the law presumes to have been given by the seller even though they are not set out in writing.

PLEASE NOTE: Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitation or exclusion may not apply to the original owner.

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WELLSRIDGE™ CARE GUIDE



CARING & CLEANING

PREVENTATIVE MAINTENANCE

- Prevent indentations and scratches by using non-staining floor protectors on the legs of chairs, appliances and all heavy furniture. Floor protectors should be at least 1" in diameter. Periodically clean protectors to remove grit that may become embedded and cause scratching.
- Replace plastic or metal chair casters with rubber, and keep casters clean.
- Place walk-off mats at entrances. Mats should have a non-rubberized backing and be labeled as nonstaining.
- We recommend the use of a hard surface (non-studded), non-rubber chair mat to protect your floor from office chairs with casters. Light, rolling furniture should be outfitted with broad-surface, non-staining casters that have been engineered for hard surface floors. Such casters should be a minimum of 1" (2.5 cm) wide and at least 2" (5.1 cm) in diameter.
- Keep pets' nails trimmed.

- Remove shoes with cleats, spikes, or pointed high heels before walking on the floor.

CLEANING

- Sweep the floor regularly with a soft bristle broom to remove loose dirt.
- Wash the floor with non-abrasive, neutral PH floor cleaner approved for vinyl floors.
- For every day cleaning, a mop moistened with warm water will suffice.

CLEANING AGENTS TO AVOID

- Detergent based cleaners
- Abrasive or mop and shine products
- Ammonia or bleaches
- Vacuum cleaner with a rotating beater bar engaged

NOTE: Always read the cautionary information on all cleaners prior to use.

IMPORTANT: Never push, pull or drag furniture, appliances or other items across the floor. Always lift and carry furniture or heavy items.