

Limited Lifetime Warranty for Solid Surface Tub/Shower Enclosure

Kitchen Magic, 4243 Lonat Drive, Nazareth, PA 18064

Warranty Coverage

Kitchen Magic (the “Seller”) warrants the original purchaser (the “Buyer”) that the solid surface tub/shower enclosure installation performed by the Seller is free from defects in materials and workmanship under normal use and service.

Duration of Warranty

This Limited Lifetime Warranty is effective from the date of completion of the installation and is valid for as long as the Buyer owns and resides in the property where the installation was performed. *Labor on all products is warranted for one (1) year from the date of project completion.*

Coverage Conditions

1. The warranty covers defects in materials and workmanship in the solid surface materials used in the tub/shower enclosure, including but not limited to the shower walls and bathtub.
2. The warranty is applicable only to the original Buyer and is non-transferable.
3. The warranty does not cover damage caused by misuse, abuse, accidents, or neglect.
4. The warranty does not cover damage resulting from exposure to extreme temperatures, harsh chemicals, or abrasive cleaners.
5. The warranty does not cover normal wear and tear, minor cosmetic imperfections, or changes in color or gloss over time.

Buyer's Responsibilities

To maintain the validity of this warranty, the Buyer must:

1. Follow the care and maintenance instructions provided by the Seller.
2. Promptly address any issues that may arise to prevent further damage.
3. Retain proof of purchase and provide it upon request.

Caulking and silicone require periodic inspection and reasonable maintenance. Failure by the Buyer to appropriately maintain sealants and any subsequent damage that may occur will not be covered as part of a warranty claim.

Claim Procedure

To make a warranty claim, the Buyer must contact Kitchen Magic via one of the methods below. The Buyer may be required to provide photographs of the alleged defect and proof of purchase.

Phone:
800-237-0799

Web:
<https://www.kitchenmagic.com/service/warranty>

Email:
customerrelations@kitchenmagic.com

Remedy

If a valid warranty claim is established, the Seller will, at its discretion, repair or replace the defective materials or workmanship without charge. In the event that repair or replacement is not practical, the Seller may issue a refund or credit equal to the original purchase price.

Limitation of Liability

The remedies provided under this warranty are the sole and exclusive remedies available to the Buyer. The Seller shall not be liable for any incidental, consequential, or special damages arising out of or in connection with the use or performance of the installation.